

RJReynolds

Tobacco Company

"We Work for Smokers"

Margo Harvey, Distribution & Logistics

910-741-3136 (phone)

910-741-5334 (fax)

12-18-97
(Date)

TO ROU: 1210

VIA FAX (732) 417-9076

RE: Bill of Lading No.: 34470090

The carrier advises the above shipment has been refused for the following reason:

duplicate shipment

wrong item shipped

order cancelled

other

Customer REFUSED -

DOES NOT WANT

Please review and fax your recommendation as to the disposition of this shipment to my attention no later than the suspense date shown at the bottom of this memorandum so we can provide the carrier with the proper written notification. If we do not receive your faxed response by the suspense date, we will automatically advise the carrier to return the shipment to the origin warehouse.

Please do not attempt to handle disposition directly with the carrier. This will allow us to maintain our records of the refusal as well as all applicable charges. It will also ensure no freight charges are billed to your office or to the customer.

Recommendation: Per Art Groll (Account Manager)

Deliver: 45 SKU's - Tuesday 12/23/97.

45 SKU's - Tuesday 12/30/97.

Total Delivery is too large. Delivery must be broken up.

SUSPENSE DATE: 12-22-97

51842 7107

51842 7108

(910) 741-5334

404 SMS404UQ SALES MATERIALS SYSTEM 12/19/97 11:58
(HISTORY) ORDER INQUIRY FOR: 7335-0298 COMMENTS AVAILABLE FN
ORDER STATUS: SHIPPED ENTRY DATE/TIME: 97/12/01 10:37
ORDER FROM: 12XXXX SHIP TO: 1224XX / 015240 (908)225-3765
W150 GATX LOGISTICS AMSTERDAM TOBACCO
916 BALTIMORE RD 1614 AMSTERDAM AVE
NEW YORK NY 10031

ADVANCE NC 270067819
ORDER TOTAL TOTAL QTY

CASES...: 90
WEIGHT...: 333.9000
SIZE....: 194.2740
EST COST: 682.60

ITEM	QTY	QTY	HELD	DESCRIPTION	DATE	STATUS
536285	90			WIN B2G .70 OFF DISPLAY KIT	971210	SHIPPED

(ITEMS 1 - 1 OF 1 SHOWN)

Enter-PF1---PF2---PF3---PF4---PF5---PF6---PF7---PF8---PF9---PF10--PF11--PF12---
Help SpHdl Retrn Item- Item+ Comm <--- ---> Print

45- Tue. 12/23 -

45- Tues. 12/30

51842 7109

404 SMS404UQ

SALES MATERIALS SYSTEM

12/19/97 11:58

FN

WAREHOUSE.....: W150

ORDER STATUS: SHIPPED

SALESMAN.

EST DELIVERY DATE.: 971215 FUTURE REQ DELIVERY DATE: 971215

TRAVEL DAYS : 3

MASTER ORDER NUMBER: 73350292 GS LOCATOR LIST:

DROPSHIP INFORMATION:

ORDER ENTRY TYPE: FORMS/ITEMS ENTRY = ONLINE GENERAL SHIPMENT

SPECIAL INSTRUCTIONS

(ITEMS 1 = 1 OF 1 SHOWN)

		PICKLIST	BILL OF			
ITEM	WHSE	CARRIER	NUMBER	LOADING	MAJOR CATEGORY	STATUS
536285	W150	PRES	3430005	34470090	TEMP PROMOTION POS	SHIPPED

Enter-PF1---PF2---PF3---PF4---PF5---PF6---PF7---PF8---PF9---PF10---PF11---PF12---
Help SpHdl Retrn Item- Item+ Comm <--- ---> Print

51842 7110